



Petunia 100% Guarantee

If you are experiencing an issue with one of your Petunia products, simply complete our Return Form, and send the form, along with your product, to our corporate office for review. If your item is covered under our Petunia Guarantee, we either repair or, in some cases, replace it.

Your package should be sent to: **Petunia Guarantee**
305 South Kalorama Street, Suite F
Ventura, CA 93001

To insure a smooth process and quick response time, we ask you to:

- Answer all of the questions on the Return Form. Clearly explain the issue you are experiencing.
- Include your proof of purchase, if available.
(i.e. receipt, web order email, screenshot or credit card statement)
- Send your Petunia Pickle Bottom product through a trackable, insured mail service.

As soon as your package is received by us, we will contact you within 24-hours to give an update on the status of your repair or replacement options.

First & Last Name:

Shipping Address:

Email Address:

City:

Phone Number:

State:

Zip Code:

Are you the original owner of this item?

When did you receive your Petunia?

Where was your Petunia item purchased?

Describe the issue you are experiencing:

Please note that our Guarantee does not cover wear and tear due to normal, proper use of product, nor does it cover accidents, spills or defects created from self- or third-party repairs or alterations. All items purchased through an unauthorized retailer, a secondhand-seller or from one of our Sample Sales are also not covered under our Guarantee. If you are experiencing one of these issues, we do invite you to give us a call (877.773.8864) as we may be able to offer suggestions for cleaning or further assistance.